

DISABILITY NETWORK DIRECTORY

Access & ADA-Related Issues

Access Board - U.S. Architectural & Transportation Barriers Compliance Board

David M. Capozzi, Executive Director
1331 F. Street NW, Suite 1000
Washington, DC 20004
202-272-0080 (V)
202-272-0082 (TTY)
1-800-872-2253 (Toll Free)
1-800-993-2822 (TTY)

Email: info@access-board.gov
www.access-board.gov

Independent Federal agency devoted to accessibility for people with disabilities. Give specific information about mandated requirements for accessible design in new construction and alterations.

ADA HOTLINE

Disability Rights Education & Defense Fund

1-800-348-4232 (Toll Free/TTY)

E-mail: info@dredf.org

www.dredf.org

Provide information about disability rights.

ADA Information Line - Disability Rights Section

U.S. Department of Justice

950 Pennsylvania Avenue, NW
Washington, DC 20530
1-800-514-0301 (V)
1-800-514-0383 (TTY)

www.ada.gov

Provide general ADA information, answer technical questions and investigate complaints.

American National Standards Institute (ANSI)

Headquarters
1819 L Street, NW, 6th Floor
Washington, DC, 20036
202-293-8020 (V)

www.ansi.org

Neutral forum for the development of policies on standards issues and serves as a watchdog for standards development and conformity assessment programs and processes.

City of Rockville Human Rights Commission

111 Maryland Avenue
Rockville, MD 20850
240-314-8316 (V)
240-314-8100 (ADA Issues)

www.rockvillemd.gov/government/commissions/hr/

Provide free mediation services to people in the City of Rockville who may find themselves in conflict with a neighbor, landlord, tenant, or business. Review and/or hear investigated complaints of discrimination.

Disability & Business Technical Assistance Center (DBTAC) - Mid-Atlantic Region

Marian Vessels, Director
401 N. Washington Street, Suite 450
Rockville, MD 20850
301-217-0124 (V/TTY)
1-800-949-4232 (V/TTY)

Email: adainfo@transcen.org
www.adainfo.org

Provide training, information, and technical assistance on the Americans with Disabilities Act (ADA) and accessible information technology (IT). Information is available to all, including businesses, schools, government agencies and people with disabilities within the Mid-Atlantic Region (DC, DE, MD, PA, VA, WV).

Equal Rights Center

11 Dupont Circle NW, Suite 450
Washington, DC 20036
202-234-3062 (V)
202-234-7590 (TTY)

1-866-719-4372 (Toll Free)

E-mail: complaints@equalrightscenter.org

www.equalrightscenter.org

Civil rights education and outreach about fair housing, fair employment, equal access to public accommodations and government services, disability rights, and immigrant rights.

Maryland Codes Administration

Dept. of Housing and Community Development

Steve Shen, P.E. Manager Compliance, Enforcement & Training, Maryland Accessibility & Energy Codes
100 Community Place, Room 3.625
Crownsville, MD 21032-2023
410-514-7214 (V)

E-mail: shen@mdhousing.org

www.dhcd.state.md.us

Maryland building codes information. Provide technical assistance to local governments, industry and the public to ensure that buildings are accessible to individuals with disabilities.

Montgomery County Government does not endorse or assume responsibility for any product, method, service or treatment listed in this resource directory that is not a County program.

Alternative formats of this document are available upon request.

240-777-1246 (V) • MD Relay 711 • Carly.Clem@montgomerycountymd.gov

Maryland Commission on Human Relations

6 Saint Paul Street, Suite 900
Baltimore, MD 21202
410-767-8600 (V)
410-333-1737 (TTY)
1-800-637-6247 (Toll Free)

www.mchr.state.md.us

Ensure equal opportunity to all through the enforcement of Maryland's laws against discrimination in employment, housing, and public accommodations. Call here for discrimination concerns and to file a grievance.

Maryland Department of Transportation (MDOT)

ADA Compliance Officer
7201 Corporate Center Drive
Mail Stop 330
Hanover, MD 21076
410-865-1000 (V)
E-mail: mdotada@mdot.state.md.us
www.mdot.state.md.us

Provide transportation programs and services that support public or private transportation opportunities for individuals with disabilities and senior citizens.

Metro Ombudsman Program for Customers with Disabilities – Office of Americans with Disabilities Act Program (ADAP)

600 5th Street, NW
Washington, DC 20001
202-962-1100 (V)
202-962-2033 (TTY)

Help individuals understand their rights and responsibilities as well as their options. Make inquiries on an individual's behalf and obtain responses to his/her questions. Help present an individual's complaint to the parties responsible for resolution. Mediate between an individual and other parties to a conflict to bring about a mutually agreeable outcome. Recommend changes in policies, procedures, and practices to prevent similar problems from occurring.

Montgomery County Americans with Disabilities Act Compliance

Nancy Greene, ADA Compliance Officer
101 Monroe Street, 9th Floor
Rockville, MD 20850
240-777-3247 (V)
240-777-1398 (TTY)
E-mail: Nancy.Greene@montgomerycountymd.gov
Handle ADA questions and complaints regarding Montgomery County owned or operated government buildings, programs and services, and contracted out services.

**Montgomery County Department of Transportation
Div. of Transportation Engineering & Operations**

100 Edison Park Drive, 4th Floor
Gaithersburg, MD 20878
E-mail: mcdot.TrafficOps@montgomerycountymd.gov
Main Line: 240-777-6000 (V)
Curb Cut Program: 240-777-6000 (V)
Highway Services: 240-777-7623 (V)
Sidewalk Program: 240-777-7220 (V)
Snow Removal: 240-777-7623 (V)

Montgomery County Department of Permitting Services

Hadi Mansouri, Division Chief
Building Construction Division
255 Hungerford Drive, 2nd Floor
Rockville, MD 20850
240-777-6300 (V)
E-mail: dps@montgomerycountymd.gov
www.montgomerycountymd.gov/permittingervices
Responsible for issuance and building permits / technical assistance on local building codes, ADA, parking requirements, restrooms, and accessibility. Call to file a complaint or for zoning information.

Montgomery County Public Schools**Diversity and Training Unit, Dept. of Performance Evaluation and Compliance**

Ann Kamenstein, ADA Coordinator
7361 Calhoun Place, Suite 5401
Rockville, MD 20855
301-279-3361 (V)
301-279-3928 (TTY)
E-mail: Ann_Kamenstein@mcpsmd.org
www.montgomeryschoolsmd.org
Handle ADA complaints and legal compliance for school programs.

Montgomery County Office of Human Rights

21 Maryland Avenue, Suite 330
Rockville, MD 20850
240-777-8450 (V - Complaints/Compliance)
240-777-8480 (TTY)
Conduct investigations on complaints of discrimination and harassment in the business sector or housing discrimination complaint. Also provide information on requirements for townhouse and condominium developments.

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240-777-1246 (V) • MD Relay 711 • Carly.Clem@montgomerycountymd.gov

Project Action

1425 K Street, NW, Suite 200
Washington, DC 20005
202-347-3066 (V)
202-347-7385 (TTY)
1-800-659-6428 (Toll Free)

www.projectaction.org

Staff can answer questions about ADA rights and responsibilities, direct callers to additional resources, and help members of the disability and transportation communities address diverse accessibility issues. Also offer training on how to use transit, buses, cars, and airplanes.

United States Equal Employment Opportunity Commission (EEOC)

131 M Street, NE
Fourth Floor, Suite 4NWO2F
Washington, DC 20507

Call and ask for attorney of the day.

1-800-669-4000 (V)
1-800-669-6820 (TTY)
E-mail: info@eeoc.gov

www.eeoc.gov

Provide information and assistance on equality in the hiring of people with disabilities.

Washington DC Accommodations

1-800-503-3330 (Toll Free)

www.wdcahotels.com

Hotel reservation service that pre-screens each hotel to assure that it matches your traveling style and your reasons for visiting the city.

Washington Lawyers' Committee for Civil Rights and Urban Affairs

11 Dupont Circle, NW, Suite 400
Washington, DC 20036
202-319-1000 (V)
202-319-1011 ext. 222 (Spanish)
202-319-1075 (TTY)
E-mail: WLC@washlaw.org

www.washlaw.org

Handle discrimination complaints including MetroAccess complaints, Equal Employment Opportunity, fair housing, public accommodations, disability rights, and public education.

Curb Cuts**Curb Cut Requests and Sidewalk Program**

Montgomery County Department of Transportation
Division of Capital Development
101 Monroe Street, 11th Floor
Rockville, MD 20850
240-777-7220 (V)
E-mail: mcdot.sidewalk@montgomerycountymd.gov

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